| Session Name | Session Description |
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| Opening Session | As a healthcare provider, you likely deal with several ongoing challenges, such as regulatory demands, declining reimbursements, and labor shortages. At CareVoyant, we strive to help you do more with less and enhance operational efficiencies, ultimately boosting your bottom line. In our opening session, we'll discuss how we're utilizing the latest technology to transform CareVoyant into an Exception-Based Management platform, streamlining your operations. You'll have the chance to learn about our product roadmap and provide feedback to help shape our future together. |
| Business Intelligence Tools and Reports | Join this session to discover the various ways of delivering information to users via Dashboards, Scheduled Reports, and Events/Alerts. |
| Care Coordination/eFax | Join this session to discover how using CareVoyant eFax can enhance your productivity and efficiency. With this integrated feature, you can electronically fax Plan of Care, Physician Orders, and Clinical notes directly from CareVoyant. The CareVoyant eFax Manager enables you to track outgoing faxes until they are delivered, while the CareVoyant Inbox helps you manage and attach incoming faxes to the relevant patients. Additionally, we'll be discussing the upcoming Care Coordination functions, including sending and receiving clinical documentation (Direct Messages) and Telehealth. |
| CareVoyant Clinical for Home Health Care | Our team has been working hard to improve CareVoyant Clinical Functions based on the feedback we've received from users like you. In this session, we will showcase some of the latest enhancements, such as Narcotics Count, Problem Area Triggers, and Assessment Copy. These improvements are designed to help you increase efficiency in documentation, improve the quality of care, ensure patient safety, boost employee satisfaction, and enhance patient satisfaction. |
| CareVoyant Mobile Web including Home Health Aide Care Planning | We will share with you the enhancements to Aide Care Plan, such as Additional Frequency Options, Batch Edit, Aide Care Plan Templates, etc., to improve usability and productivity in a high-volume environment. We will also show the enhancements to CV Mobile functions. Attend this session to see how these enhancements will improve efficiency in your agency. |
| CareVoyant Validation Framework | Currently, we offer configurable validations for Scheduling, Clinical, and Claims processes. However, we are enhancing the validation framework in CareVoyant to increase efficiency and productivity while enabling Management by Exception. This upgrade automatically detects and alerts users to potential issues, enabling proactive management. The improved framework is currently available for use in the Patient Intake and Employee Information areas, but we intend to expand it to other areas of CareVoyant. Join us in our session to discover how this validation framework can aid you and share your feedback. |
| Case Studies | We're planning to showcase how some of your colleagues use CareVoyant in their operations through case studies. More information on these studies will be provided at a later time. |
| Clinical Panel with PDN focus | Do you have questions regarding PDN Clinical Functions, like eMAR (electronic medical records) and eTAR? Join this session to discuss PDN's specific clinical needs with your colleagues and learn how they utilize CareVoyant. You'll have the opportunity to ask questions with 3 to 4 peers available to provide answers. To ensure a productive session, we'll send a request for inquiries beforehand. |
| Clinical Roundtable | The CareVoyant Clinical Functions can be configured to suit your specific requirements. The CareVoyant Clinical Validations enable you to carry out quality assurance tasks right at the point of care. Attend this session to exchange ideas with other professionals on how they use CareVoyant to enhance the effectiveness of their clinical operations |

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| Communication in CareVoyant | Would you like to ensure that your communication with patients, families, and employees is HIPAA compliant? Attend this session to discover more about CV Messages, the HIPAA Compliant CareVoyant messaging feature. You can access CV Messages on CV Web, Employee Portal, and Family Portal. Additionally, we will discuss the latest upgrades since our previous user group conference. |
| Connecting to the CV Hosting and CV Web | Join this session, presented by our tech services team, to learn about best practices for logging in and out of CV Hosting, CV Web, and CV Mobile. a good session for you! Tips and tricks will be shared along with an introduction or refresher to the CareVoyant Support Portal. |
| CV Hosting Technical Updates and Enhancements | Attend this session to gain insights on our updated infrastructure for CV Hosting, aimed at enhancing redundancy and bolstering security. Our tech services team will share their best practices for ensuring reliability and security. This session is ideal for IT professionals or anyone curious about our infrastructure. |
| Effective Revenue Cycle Management | Revenue Cycle Management starts at Intake and continues through authorization, scheduling, billing, and collections. Join this session to learn how CareVoyant can help you integrate revenue cycle management into your operations. We will review how intake validations, eligibility verifications, claims scrubber, and reports will help you improve your cash flow and bottom line. This session is for you if you are part of the operations in your agency. |
| Electronic Intake Forms/Documents | During this session, CareVoyant will introduce Integrated Electronic Intake Forms. These forms will allow you to easily create, organize, and complete HIPAA Compliant Patient Intake Forms either at the point of care or through the Family Portal. Attend this session to discover how you can simplify your intake document collection process and enhance intake efficiency. |
| Eligibility in the Web | We have completely redesigned and moved CareVoyant Eligibility Verification Functions to the browser. Attend our session to discover how our simplified eligibility functions can streamline your verification process and boost your revenue cycle management team's productivity |
| Employee Management in the Web & Home Care Scheduling Highlights | We have moved Employee Management functions to CV Web and the user interface will be similar to Intake functions. You are invited to join us in a session where we will be previewing the new and improved employee information screens. Additionally, we will be sharing the scheduling enhancements that have been completed since our last user conference. |
| Future of Automation and Artificial Intelligence in Health Care | The healthcare industry has been buzzing about automation, bots, and artificial intelligence. In our upcoming session, we will delve into how these emerging technologies will affect healthcare. Additionally, we'll be sharing our ideas and strategies on how to incorporate automation into CareVoyant to enhance your operational efficiency. Join us for an insightful discussion. |
| How to Implement EVV with CareVoyant | If you are providing home care services, it is likely that you will need to use Electronic Visit Verification (EVV). Even if it is currently optional for you, it will soon become mandatory. Attend this session to understand how CareVoyant Integrated EVV works and how it can help you meet your EVV requirements. By offering a standard interface with most state EVV aggregators, CareVoyant Integrated EVV can streamline your EVV process and improve its efficiency. |
| Intake and Financial Roundtable | You're invited to a roundtable discussion on how CareVoyant Intake Functions in CV Web can enhance your referral management and intake process. Additionally, you can share your thoughts on how CareVoyant can improve your billing, AR, and Financial Management process. The session will be led by a CareVoyant Team Member. |

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| Intake in Web | Join us for a session on how CareVoyant Intake Functions in Web can enhance your referral management and intake process. With integrated validations and eligibility verification processes, you'll receive proactive alerts for potential issues and improve your revenue cycle management process and cash flow. We value your feedback and strive to continuously enhance CareVoyant Intake functions. |
| Scheduling Roundtable | If you're facing challenges related to labor shortage and increased labor costs, it's important to optimize your essential resources by enhancing scheduling efficiency. In this session, you can discover how your peers utilize CareVoyant Scheduling functions to make the most of their resources. You'll also have the chance to learn about CareVoyant's configurable validations and intelligent matching, which can help streamline your scheduling process. The session will be led by a CareVoyant Team Member. |
| WayStar | Learn more about Waystar, our preferred clearinghouse partner, and how it can seamlessly integrate with the CareVoyant application. |
| Web Payment Entry, ERA, Credit Cards, and ACH | Join us for a session to discover how our simplified payment entry and Electronic Remittance Advice (ERA) features can enhance your payment posting process. Additionally, we'll explain how CareVoyant's Integrated Credit Card Processing and ACH payment options can greatly increase your productivity. |
| Web Security, Customization and Setup | We are constantly improving CareVoyant by adding more security and customization features. Attend this session to discover the various security and customization options available to you. |